

# Introducing Reliable's 5 Star P.O.M. Customer Care Package (Peace of Mind)



This package is unique in Ottawa! We're the only contractor in our industry to offer true, no surprises, no hidden charges and no "check the fine print" coverage that gives our customers real Peace of Mind.

## Here's What P.O.M. Care Includes:

- ✓ Full 10 Year Parts & 10 Years Labor Coverage (Annual Maintenance Required) - On All Lennox Furnace, Air Condition and Heat Pumps.
- ✓ 2 Additional Years of Full Coverage Parts & Labor Warranty (If all maintenance requirements met) - On Lennox Signature & Elite Models.
- ✓ 2 Hour Priority 24/7 Emergency Service with no extra after-hours charges. (Try us anytime. Day or night, evenings, weekends, even holidays and experience first hand what Reliable's great service is all about.)
- ✓ Our Owner's Personal 100% Satisfaction Guarantee (or your money back).
- ✓ All warranty registrations and rebate applications completed for you happily at no additional charge.
- ✓ Regular email service reminders and filter change reminders!
- ✓ Coaching on how to program your thermostat before we leave.
- ✓ Coaching on how to operate your new equipment and change filters.
- ✓ Our promise to treat your home (and property) with great care and respect.
- ✓ Our promise to use only Lennox trained, fully licensed, fully insured Reliable technicians **NO SUB-CONTRACTORS.**
- ✓ Our promise to use only the best materials ( 3/4" PVC drain pipe, custom 28 gauge sheet metal, etc.) for your installation.



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reliablehome.ca

